BASIC INFORMATION FOR UKRAINIAN REFUGEES IN THE MUNICIPALITY OF WOENSDRECHT

Contact details of the Municipality of Woensdrecht and the Brede Welzijnsinstelling Woensdrecht

- You can contact the service line of the Municipality of Woensdrecht at telephone number 140164 or by sending an email to servicelijn@woensdrecht.nl for matters that must be arranged through the municipality (Personal Records Database registration or change of address). For the current opening hours, visit: <u>www.woensdrecht.nl/openingstijden</u> Address: Huijbergseweg 3, 4631 GC Hoogerheide
- For all other matters set out below and general support, you can contact the Brede Welzijnsinstelling Woensdrecht at telephone number (0164) 672 049. For the current opening hours, visit: <u>www.bwiwoensdrecht.nl</u> Address: The Brede Welzijnsinstelling Woensdrecht is located in the municipal building, Huijbergseweg 3, 4631 GC Hoogerheide

Registering with the municipality

If refugees from Ukraine reside in the Netherlands (either with people or in a municipal refugee site), it is important that they are registered with the municipality in the Personal Records Database (BRP). A Citizen Service Number (BSN) can only be assigned if people are registered in the Personal Records Database of a municipality, and the BSN is needed to qualify for a living allowance and access to healthcare/education. You must make an appointment for your registration. You can contact the service line of the Municipality of Woensdrecht for this.

Change of address

If your address changes because you move house, it is important to inform the municipality. This includes moving to a different address in the Municipality of Woensdrecht, to another address in the Netherlands, or to another country (including if you return to Ukraine). You can also contact the service line of the Municipality of Woensdrecht for this.

Reporting to the Brede Welzijnsinstelling Woensdrecht

Once a refugee has been reported to the municipality to be registered in the Personal Records Database through the service line, he or she will automatically be invited to visit the Brede Welzijnsinstelling Woensdrecht. This appointment will serve as a first introduction and be used to offer help with a variety of matters, such as a living allowance, healthcare, education, sports, and leisure activities. You can also visit the weekly office hours every Wednesday afternoon between 13:00 – 15:00 and on Thursday morning between 10:00 and 12:00. You can register through the website of the Brede Welzijnsinstelling Woensdrecht to make an appointment.

Dutch bank account

Anyone who is registered and has been assigned a Citizen Service Number (BSN) can open a Dutch bank account. Besides the BSN, they will need proof of registration in the Personal Records Database and an international Ukrainian passport. If they only have a national passport, they must contact the Brede Welzijnsinstelling Woensdrecht.

<u>DigiD</u>

Once people have a BSN, they can request a DigiD to arrange various matters online. This includes intra-municipal changes of address, MijnOverheid, ISD, student transport, etc.

Education

- <u>Playgroups</u>: Children may visit a playgroup near them. The Brede Welzijnsinstelling Woensdrecht can explain what is needed for this.
- <u>Primary education</u>: Children can sign up for primary education through the Wereldwijs website: <u>www.lps-wereldwijs.nl/inschrijving</u>. The school will subsequently contact you.
- <u>Student transport</u>: Children visiting the Wereldwijs primary school are entitled to student transport. Once a DigiD, has been requested, student transport can be arranged online through the website of the Municipality of Woensdrecht:
 <u>www.woensdrecht.nl/leerlingenvervoer</u>
- <u>Secondary school</u>: Children in secondary education attend Curio in the International Transition Class (ISK). If people live more than 10 km away from school, they may be entitled to special aid. You can contact the Brede Welzijnsinstelling Woensdrecht for this.

Medical affairs

- Refugees can register through the local general practitioner.
- The general practitioner must be informed about the use of medication. Repeat prescriptions
 can be requested through the general practitioner in this case. The general practitioner is
 also the first point of contact for all medical matters, such as medication, hospital
 examinations, surgical procedures, mental healthcare, medical support, etc.

If people have any further questions about this, they can make an appointment with the Brede Welzijnsinstelling Woensdrecht.

Child healthcare clinic and GGD

Once parents have registered with the municipality, they will receive an invitation from the child healthcare clinic (if they have children between the age of 0 and 4) or the GGD (if they have children between the age of 5 and 17) for a periodic medical examination.

<u>To-Taalhuis</u>

This organisation offers Dutch language classes for adults. Monday and Wednesday mornings between 09:00 and 11:00 at the Brede Welzijnsinstelling Woensdrecht. The classes start on Wednesday 18 May 2022.

Starting point for work

Do you want to work or volunteer? A general information meeting will take place in May. We will provide information about the route towards paid work at this meeting. Special attention will also be paid to, among other things, Dutch legislation, CLA wages, insurances, etc. Keep an eye on the website of the Brede Welzijnsinstelling Woensdrecht for more information.

Activities

Activities will be offered regularly. You can sign up by sending an email to <u>activiteitenukr@bwiwoensdrecht.nl</u>